



12 DAYS OF CHRISTMAS – TERMS AND CONDITIONS

1. Method of Entry

To enter the Homemaker The Valley 12 Days of Christmas promotion, customers must upload a valid receipt showing a minimum spend of \$100 at any Homemaker The Valley retailer and complete all required fields on the competition landing page.

2. Entry Period

Entries must be received between 17 November 2025 and 15 December 2025. Entries submitted outside these dates will not be accepted.

3. How to Enter

Entrants must submit their details (name, email address, mobile number, postcode) via the form on homemakerthevalley.com.au and upload a single receipt showing a purchase of \$100 or more in one transaction.

4. Receipt Requirements

The qualifying \$100 spend must be shown on a single receipt. Multiple receipts may not be combined.

5. Entry Submission Time

The time of entry is the time the submission is received by the Promoter's database, not when it is sent by the entrant.

6. Technical Issues

The Promoter accepts no responsibility for late, lost or misdirected entries due to technical disruptions, network congestion, or any other reason.

7. Entry Content

Entrants are responsible for the accuracy of the information submitted and must ensure their entry complies with these Terms and Conditions.

8. Entry Limits

Only one entry per person is permitted. Additional entries will be deemed invalid. Each entrant may win only one prize.

9. Eligibility

Entry is open to residents of Australia, excluding employees (and their immediate families) of the Promoter and associated agencies. Entrants of any age may participate; however, winners under 18 must have a parent or guardian accept the prize on their behalf.

10. Prizes

There are 12 prizes of varying values, supplied by Homemaker The Valley retailers. One prize will be drawn each weekday from Monday 1 December 2025 to Tuesday 16 December 2025.

11. Prize Availability

If any prize becomes unavailable, the Promoter reserves the right to substitute a prize of similar value and specification, subject to regulatory guidelines.

12. Draw Details

One winner will be randomly drawn each weekday between 1 December and 16 December at Homemaker The Valley Head Office, Level 1, 1062 Ann Street, Fortitude Valley, QLD, 4006.

13. Winner Notification

Each winner will be contacted via mobile phone using the details provided in their entry on the day of their draw.

14. Claiming Prizes

Winners have 48 hours from first contact attempt to claim their prize. If the winner cannot be reached or does not claim their prize within 48 hours, the prize will be redrawn.

15. Prize Collection

Winners must collect their prize in person from Homemaker The Valley. A photo of the winner collecting the prize will be taken and may be published on Homemaker The Valley social media channels.

16. Prize Conditions

Prizes are non-refundable, non-transferable, and not redeemable for cash. Lost, stolen

or damaged prizes will not be replaced.

17. Right to Refuse Entry

The Promoter reserves the right to refuse any entry it deems invalid, fraudulent or non-compliant with these Terms and Conditions.

18. Forfeiture of Prize

If the winner does not claim the prize within the time period specified by the Promoter, the prize will be forfeited.

19. Promotion Cancellation

The Promoter reserves the right to cancel the Promotion at any time. If cancelled, all entries will be destroyed and no personal information will be used or retained unless required for legal compliance.

20. Liability

The Promoter is not liable for any loss, damage or injury incurred as a result of taking the prize, except for any liability that cannot be excluded by law.

21. Ancillary Costs

Any costs associated with collecting or redeeming the prize are the responsibility of the winner.

22. No Warranty

Subject to Non-Excludable Guarantees, the Promoter makes no representations regarding the quality or suitability of any prize.

23. Privacy

The personal information provided by entrants may be used by Homemaker The Valley to administer the competition, conduct market research, and contact entrants with information about products and services. This may include contact by telephone or electronic messaging. If the information requested is not provided, the entrant may be ineligible to receive a prize. Information may be disclosed to service providers such as mail houses, delivery companies and market researchers, in accordance with the Privacy Act 1988.

24. Promoter

The Promoter is Homemaker The Valley, Cnr Ann & Wickham St, Fortitude Valley QLD 4006, operated by Arkadia Property Services, Level 1, 202 Military Road, Neutral Bay NSW 2089, ABN 99 111 115 961.

25. Acceptance of Terms

Participation in this Promotion is deemed acceptance of these Terms and Conditions.

Contact Details:
Homemaker The Valley
Cnr Ann & Wickham St, Fortitude Valley QLD 4006
Phone: 3363 5777
Email: mdravitzki@arkadia.com.au
Website: <https://homemakerthevalley.com.au/>